



DEPARTMENT OF HEALTH

GOVERNMENT OF PUERTO RICO

MEDICAID PROGRAM

Notification of Need of Non-Professional Services (NNNPS) OFFICE CLEANING SERVICES FOR THE PERIOD OF JULY 2025 TO SEPTEMBER 2027

Questions and Answers

Question	Answer
1. What is the required format for submitting the proposal? (e.g. loose sheets, ring binder, or other)	The format for submitting is up to the vendor, however the procurement unit recommends ring binders.
2. Is a bid bond required for this submission?	Bid Bonds are not required for this submission.
3. Could you please provide a draft of the contract for review?	The procurement unit cannot provide a draft of the contract for review. However, the current contract is available in the office of the comptroller or the office of the comptroller's website.
4. In our case, we are not part of the ASG cleaning services contract but are certified under green areas. Can we submit our proposal excluding cleaning services and focusing only on the three facilities related to green area maintenance?	According to the second important update published in the PRMP website, vendors must be awardees of the ASG's RFP 22-1103. Proposals from vendors who are not awardees of 22-1103 will not be considered for evaluation. Vendors may access the update through the following link: 2025-PRMP-NNNPS-OCS-002_Second Important Update.pdf
5. The documents reference annexes A and B but they were not attached. Could you please provide them.	Attachment A is published on the PRMP website as "cost proposal". Attachment B, the service level agreements, will be shared with the awarded vendor. Vendors may access the "cost proposal" through the following link: Programa Medicaid - Departamento de Salud